

Our Returns Policy:

Nemi Development Ltd aims to provide you with quality goods and services. However, you may require to return the goods under certain circumstances. Our Returns and Refund Policy is outlined below.

Goods Purchased from Nemi Development Ltd. come with the manufacturers Warranty.

If the Goods you receive are faulty, then the procedure outlined by the manufacturer must be followed. The manufacturer may repair the goods or replace it with a new one depending on what the defect is and how much it costs to repair the goods.

If you change your mind and do not want the goods once they have been despatched, the following procedure must be followed:

1. The goods can be returned in 7 Days time after receipt. Thereafter they may not be returned.
2. In any case, you must contact us and get a returns reference number. If you return the goods without a reference number, the refund may be delayed and additional handling costs may be incurred by you..
3. The goods must be sent to us in the original Packing, with no seals broken or removed. Any goods sent to which have manufacturers seals broken or found to have been opened, will not qualify for a refund, and will be sent back to you on payment of the required postage charges.
4. All the items in the Packaging must be sent in the same condition sent to you.
5. There is an administration charge (Restock fee) of 10% of the cost of the goods or £20.00 whichever is more. This may be deducted from your payment before making any refunds to you.
6. The goods will be checked for the above before any refund is given.
7. Only the value of the goods is refundable. The Postage, Handling and transport charges are not refundable.
8. You are responsible for the proper packing and postage costs of the goods being returned.

There are some items which we sell on this site, on which there is no refunds and returns accepted. It is clearly stated in the description of these items.

All Diamond Jewellery is sold on no return basis. The Diamond Jewellery is made of original genuine Diamonds and are not fake or imitations. If you have any questions on buying any of such items, please do so before purchasing the same. You can contact us; details are given at the contact page on this web site.

The refund if due to you according to the above policy will be made to you using the same instrument, by which you made the payment.

We reserve the right to change this policy and any change will be notified on the Web Site. In case of a dispute the UK law applies.

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